



Harford Aquatic Wellness Center

Policies and Procedures

All access cards are the responsibility of the card holder. Harford Aquatic Wellness Center and Aqua Culture Training Center and Swim School are not responsible for lost or stolen cards. Card may only be used by the card holder. Facility use by minor family members is subject to supervision levels which will be evaluated and noted on card.

Training Center & Swim School

Swim School

- Learn to Swim
- Baby Swimming
- Stroke Mechanics
- Birthday Parties
- Pro shop

Professional Training

- Lifeguard Training
- WSI
- CPR
- Pool Operators

Aquatic Wellness

- Water Exercise
- Lap Swimming

Quarterly Personal Pass \$150.00:

- Quarterly passes based on calendar year; Jan-Mar, Apr-Jun, Jul-Sept, Oct-Dec
- Expiration: Valid until the end of the quarter noted on card. Quarterly Personal Passes may be purchased and used starting 30 days prior to the beginning of the quarter.
- Unlimited access to lap swimming and open swim (unlimited access applies only to the cardholder)
- May purchase Quarterly Add-On Cast Pass (Quarterly 25 Round Passes at reduced cost \$75.00)

Quarterly Add-On Cast Pass \$75.00:

- Quarterly Add-On Cast Passes are Quarterly 25 Round Passes issued in 25 punch increments @ \$75 for participants with a current Quarterly Personal Pass or Aqua Culture Swim School Culture Club members (yearly)
- Expiration: Valid until the end of the quarter noted on card. Quarterly Add-On Cast Passes may be purchased and used starting 30 days prior to the beginning of the quarter.
- Lap swimming and open swim access included for Quarterly Personal Pass holders and 1 punch for Aqua Culture Swim School Culture Club members
- Classes – 2 punch
- Quarterly Add-On Cast Pass can be used for immediate families in the same household and properly processed by the HAWC staff

Quarterly 25 Round Pass \$125.00:

- Cards are issued in 25 punch increments @ \$125.00
- Expiration: Valid until the end of the quarter noted on card. Quarterly 25 Round Passes may be purchased and used starting 30 days prior to the beginning of the quarter.
- Lap swimming and open swim – 1 punch
- Classes – 2 punch
- Quarterly 25 Round Pass can be used for immediate families in the same household and properly processed by the HAWC staff

Lost or Stolen Passes

- All Quarterly Personal Passes, Quarterly Add-On Cast Passes or Quarterly 25 Round Passes are the responsibility of the card holder. Harford Aquatic Wellness Center and Aqua Culture Training Center and Swim School are not responsible for lost or stolen passes.

Family members

- Immediate family members identified on the Quarterly Add-On Cast Pass or Quarterly 25 Round Pass may accompany the cardholder and participate in programming at the same rate as the primary cardholder. All policies related to minor children apply. Immediate family members must live in the same household.

Guests

- The primary Quarterly Add-On Cast Pass or Quarterly 25 Round Pass cardholder may bring a maximum of 3 guests per visit. Guest fee: 2 punch (larger groups may be accommodated with prior approval)

Children:

- Children 12 and under must be supervised at all times. For in pool activities supervision level is determined by a lifeguard administered aquatic readiness evaluation. Child must wear wrist band indicating supervision level. Wrist bands are available for purchase. If a child is not wearing a wrist band the most restrictive level of supervision (T) is assumed.
- Supervision Levels
 - **T (touch)** – caregiver must be in pool and within arm's reach of child at all times
 - **J (jacket)** – child must wear a coast guard approved floatation device (life jacket) and caregiver must be on deck at all times
 - **S (safer)** – caregiver must be on deck at all times
 - **Q (qualified)** – caregiver must remain in the facility
- Supervision level must be noted on card
- Minor children (13-17) may participate in programming without adult supervision if they meet the Qualified level of aquatic readiness.

Responsible Caregiver

- A responsible caregiver is a legal parent or guardian, an adult noted on the signed registration/waiver or young adults 15-17 who are noted on the registration and have a valid Red Cross babysitting certification on file with HAWC.

Class Participation Policies

- Classes available on a first come, first serve basis.
- Reservations encourages. Quarterly Add-On Cast Pass or Quarterly 25 Round Pass validated when participant makes reservation. Class reservation must be done in person.

Violation of pass policies may result in voiding of card with no refund.